

Total

## BELL SOUTH

Period of: January - Sept, 1997

## LOOP / PORT COMBINATIONS

Order Type: POTS

# Orders: 412

## Processing Time

	-----Average-----		-----Median-----	
	New	Migrate	New	Migrate
FOCs	3.9	4.5	3.0	3.0
Due Date	6.8	7.8	6.0	7.0
Complete				

## Interval Analysis

	-----# of Business Days-----											Total
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7-8</u>	<u>9-10</u>	<u>11-15</u>	<u>16+</u>	
<u>New</u>												
FOCs	1	19	14	5	10	6	8	4	0	4	1	72
Due Date	0	1	2	4	4	7	26	13	6	3	3	69
Complete	0	0	0	0	0	0	0	0	0	0	0	0
No Response	0	0	0	0	0	0	0	0	0	0	0	0
<u>Migrate</u>												
FOCs	6	83	48	35	45	13	12	35	12	27	7	321
Due Date	1	3	7	4	6	12	94	127	4	28	21	307
Complete	0	0	0	0	0	0	0	0	0	0	0	0
No Response	0	1	0	0	0	0	1	3	0	2	12	19

FOCs: Date of receipt of Firm Order Confirmation.

Due Date: Committed Due Date on FOC.

Complete: Date of completion from Completion Notification.

Jan-June

BELL SOUTH  
Period of: January-June, 1997

**LOOP / PORT COMBINATIONS**

Order Type: POTS

Orders: 3

**Processing Time**

-----Average-----

-----Median-----

New Migrate

New Migrate

OCs 5.7 N/A

2.0 N/A

Due Date

Complete

**Interval Analysis**

# of Business Days

1 2 3 4 5 6 7-8 9-10 11-15 16+ Total

New

OCs

2

1

3

Due Date

Complete

o Response

migrate

OCs

Due Date

Complete

o Response

FOCs: Date of receipt of Firm Order Confirmation.

Due Date: Committed Due Date on FOC.

Complete: Date of completion from Completion Notification.

July

BELL SOUTH  
Period of: July, 1997

**LOOP / PORT COMBINATIONS**

Order Type: POTS

# Orders: 12

**Processing Time**

	-----Average-----		-----Median-----	
	New	Migrate	New	Migrate
FOCs	10.0	9.9	7.0	7.0
Due Date	12.2	8.5	12.0	8.0
Complete				

**Interval Analysis**

	-----# of Business Days-----										
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7-8</u>	<u>9-10</u>	<u>11-15</u>	<u>16+</u>	<u>Total</u>
<u>Low</u>											
FOCs							3		2		5
Due Date							2		2	1	5
Complete											
No Response											
<u>Migrate</u>											
FOCs							5	1		1	7
Due Date							5		1		6
Complete											
No Response											

FOCs: Date of receipt of Firm Order Confirmation.  
Due Date: Committed Due Date on FOC.  
Complete: Date of completion from Completion Notification.

August

BELL SOUTH  
Period of: August, 1997

**POP / PORT COMBINATIONS**

Order Type: POTS

Orders: 99

**Processing Time**

	-----Average-----		-----Median-----	
	New	Migrate	New	Migrate
FOCs	3.9	6.3	5.0	5.0
Due Date	7.0	8.8	7.0	7.0
Complete				

**Interval Analysis**

	-----# of Business Days-----										Total
	1	2	3	4	5	6	7-8	9-10	11-15	16+	
New											
FOCs	5	4		1	4	6	1				21
Due Date		1	1			7	6	6			21
Complete											0
Response											0
Migrate											
FOCs	11	14	1	8	5	6	15	3	8	5	76
Due Date	1	2	2	2	0	19	23	0	3	12	64
Complete											0
Response										2	2

FOCs: Date of receipt of Firm Order Confirmation.

Due Date: Committed Due Date on FOC.

Complete: Date of completion from Completion Notification.

P.12/12  
 703 918 6612  
 OCT-14-1997 17:57

Sept

**BELL SOUTH**  
 Period of: Sept, 1997

**OOP / PORT COMBINATIONS**

Order Type: POTS

Orders: 298

**Processing Time**

	-----Average-----		-----Median-----	
	New	Migrate	New	Migrate
OCs	3.0	3.0	4.0	3.0
ue Date	6.0	7.0	6.0	9.0
omplete				

**Interval Analysis**

	-----# of Business Days-----											
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7-8</u>	<u>9-10</u>	<u>11-15</u>	<u>16+</u>	<u>Total</u>
<b>ew</b>												
OCs	1	14	8	5	9	2	2			1	1	43
ue Date		1	1	3	4	7	19	5		1	2	43
omplete												
o Response												
<b>migrate</b>												
OCs	6	72	32	34	37	8	8	15	8	19	1	238
ue Date	1	2	5	2	4	12	75	99	4	24	9	237
omplete												
o Response		1					1	3		2	10	17

FOCs: Date of receipt of Firm Order Confirmation.  
 Due Date: Committed Due Date on FOC.  
 Complete: Date of completion from Completion Notification.

## **ATTACHMENT 40**

From: Mccreary\_Sharon/AL\_BRHM02@bridge.bellsouth.com  
[SMTP:Mccreary\_Sharon/AL\_BRHM02@bridge.bellsouth.com]  
Sent: Monday, September 08, 1997 1:46 PM  
To: brian.murdoch@mci.com  
Cc: Daniels Sharon R/AL\_BRHM07@a1244034; andri.weathersby@mci.com  
Subject: N & D ORDERS

Brian,

Using a C order for a Switch As Is order is going to be trialed in October:  
I'm sure the outcome will determine the implementation schedule. I will keep  
you informed of the schedule after we have the results of the trial.

Sharon

## **ATTACHMENT 41**



Sharon,

Because the fourth quarter is now upon us, is there a specific month or date for this process to be implemented?

Brian

-----Original Message-----

From: Mccreary\_Sharon/AL\_BRHM02@bridge.bellsouth.com  
[SMTP:Mccreary\_Sharon/AL\_BRHM02@bridge.bellsouth.com]  
Sent: Tuesday, September 02, 1997 1:39 PM  
To: brian.murdoch@mci.com  
Cc: Daniels\_Sharon\_R/AL\_BRHM07@a1244034  
Subject: N & D ORDERS

Brian,

You had inquired about the ordering process for Switch As Is orders. Currently ~~we~~ we are issuing N and D orders for the switch. Your question was concerning changing the process to a C order.

BellSouth plans to issue trial C orders for this process fourth quarter 97. We will keep you informed and let you know when the process had been changed.

If you have any question, please call me.

Sharon

## **ATTACHMENT 42**

Fred McCallum Jr.  
General Counsel - Georgia

BellSouth Telecommunications, Inc.  
Legal Department - Suite 376  
125 Perimeter Center West  
Atlanta, Georgia 30346  
Telephone: 770-391-2416  
Facsimile: 770-391-2812

August 14, 1997

**AUG 14 1997**

Chairman Stan Wise  
Georgia Public Service Commission  
244 Washington Street  
Atlanta, GA 30334

RE: Consideration of BellSouth Telecommunications, Inc.'s Services  
Pursuant to Section 271 of the Telecommunications Act of 1996;  
Docket No. 6863-U/7253-U

Dear Chairman Wise:

This purpose of this letter is to provide the Commission with further information with regard to the BellSouth letter that was discussed by Mr. Tamplin of AT&T in his summary and referred to by Mr. Adelman in his cross-examination of Mr. Scheye and Mr. Stacy in the recent hearings in these dockets. A copy of the letter sent to Mr. Tamplin is attached to this letter.

MCI clearly implied at the hearing that BellSouth is in violation of the MCI/BST interconnection agreement by virtue of sending the type of letter received by Mr. Tamplin. This is simply not correct. Paragraph 1.1.1.3 of Attachment VIII to the Agreement states that "BellSouth shall not use MCI's request for subscriber information, order submission, or any other aspect of MCI's processes or services to aid BellSouth's marketing or sales efforts." The letter at issue here is generated by the placement of a DISCONNECT order with BellSouth to terminate the customer's local residence service. MCI's request for subscriber information, order submission, or other processes or services are not utilized in this process at all. The disconnect order placed with BellSouth is not MCI's information. Rather, it is information that BellSouth, like any other local exchange carrier, will receive when a customer desires to terminate his or her service.

The form letter, which was sent only to residence customers, was originally intended to serve as a simple notification to the customer that their local service with BellSouth had been terminated. It was designed to protect the customer from being slammed.

Chairman Stan Wise  
August 14, 1997  
Page -2-

BellSouth clearly has the right to solicit customers who have disconnected BellSouth local service, and have gone to a competitor, in order to try to win back their business. This is the essence of competition. However, this particular letter was never intended to be a win-back letter. Since language reflecting our company's desire to continue serving the customer has been construed by MCI as "win back" language and that language appears in the letter, BellSouth discontinued sending these letters effective the first week of August, 1997.

In the future, BellSouth will in all likelihood send letters to customers who have disconnected their BellSouth service seeking to win back their business back. These letters will be sent after the disconnect order has been completed and the customer has been transferred to the CLEC. No CLEC ordering or other CLEC information has been or will be used by BellSouth to generate or process these letters.

I hope this clears up any concerns about this letter.

Very truly yours,



Fred McCallum Jr.

FMJ/lmh

cc: Chairman Stan Wise  
Commissioner Mac Barber  
Commissioner Bob Durden  
Commissioner Robert B. Baker  
Commissioner David N. Baker  
Nancy G. Gibson  
Tiane Somer  
David Burgess  
Dennis Sewell  
Parties of Record



BellSouth Telecommunications  
P. O. Box 100170  
Columbia, SC 29202-3170

May 9, 1997  
(770)352-9352

JAMES A TAMPLIN JR  
445 HUNTERS CROSSING  
DR NE  
ATL GA 30328

Dear Customer:

We recently received your request to switch your local phone service to another carrier. Although we are disappointed to lose you as a customer, be assured that we have already handled your request and you will shortly receive your final bill as confirmation.

If you were unaware that we received a request to switch your service, please notify us of the problem so that we can correct it. Call us any day, at any time, at 1-800-733-3285.

If you have elected to leave BellSouth, we'd like you to consider coming back. Please know that we are committed to providing the most advanced technology, the highest level of service and the best value for all of your communications needs. If you would like to resume BellSouth Service, or if you would like to hear more about what we have to offer, please call 1-800-733-3285.

We value you as a customer and look forward to serving you again in the near future.

Sincerely,

  
Bob Daniel, General Manager-Consumer Services

## **ATTACHMENT 43**

SN91081153

January 8, 1997

TO: All Interexchange Carriers, Enhanced Service Providers,  
and Resellers

SUBJECT: BellSouth CARE Guidelines for Local Competition

Attached are detailed guidelines in support of BellSouth's  
implementation for Local Competition in the CARE arena.

Effective 01/31/97 in our Atlanta site in Georgia, and 02/07/97  
in all remaining states, CARE responses to PIC/LPIC changes will  
include the recognition of a resold line/account as well as  
facility-based lines ported to another facility provider.  
BellSouth will follow OBF recommended guidelines for unique  
transaction codes/status indicators to communicate PIC/LPIC  
changes and BNA and Data Gathering requests in a Local  
Competition environment.

BellSouth's PIC/LPIC change processing capability may vary on a  
state basis. In compliance with PSC Orders, BellSouth may or may  
not be allowed to honor a PIC/LPIC change on a resold line.  
These guidelines cover all processing considerations.

There are still several OBF Local Competition issues yet to be  
resolved. You will be notified of any future enhancement to  
further the Local Competition effort as we progress at an  
Industry and Local level.

If you have questions concerning these enhancements, please  
contact your BellSouth Account Team Representative, the Equal  
Access Service Center at 1-800-456-9127, or Shirley Loewen,  
BellSouth's CARE Project Manager at 205 977-0121.

Sincerely,  
ORIGINAL SIGNED BY SANDRA HUNT

Interconnection Vice President

Attachment

Attachment  
Page 1 of 13

BELLSOUTH CARE GUIDELINES  
LOCAL COMPETITION

When a PIC/LPIC change request is received, CARE will determine if the line/account has been resold to another local provider or is involved in an interim number portability arrangement.

#### LINE/ACCOUNT IN A RESALE ENVIRONMENT

When CARE recognizes a resold line/account, it will then determine if it is LSP restricted from processing.

When restrictions are not present, BellSouth CARE will change the PIC/LPIC in the switch and notify the Access Carrier (AC) via new Transaction Code Status Indicators (TCSI) in the 40XX and 42XX series. The appropriate 40XX code will be sent to the new AC PIC/LPIC of record and the appropriate 42XX code will be sent to the losing AC PIC/LPIC of record. Information (data elements) provided in the TC 40/42 record will be limited as BellSouth (the switch provider) will not have complete end user information.

In addition, BellSouth will have the capability to send a ~~copy~~ of the TC 40/42 record to the LSP as notification that the PIC/LPIC has been changed. In keeping with OBF guidelines, it will be the LSP's responsibility to provide full CARE record responses back to the AC through the use of add/disconnect TCSIs in the TC 20/22 series.

Attachment  
Page 2 of 13

Below are the 40XX/42XX TCSIs supported by BellSouth CARE.

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## **ATTACHMENT 44**



Date: September 10, 1997

To: Recipients of BellSouth Local Exchange Ordering (LEO) Implementation Guide

From: Ann K. Smith, Mgr - Professional Training Services -Interconnection Marketing

Tel. #: 404-927-7599

Fax #: 404-529-7839

Subject: BellSouth Local Exchange Ordering (LEO) Implementation Guide Updates

Enclosed you will find new sections and revised sections for the July 1997 edition of Volume 1 and Volume 2 of the BellSouth LEO Implementation Guides (IGs).

Volumes 1 and 3 have been loaded on the Internet. Volume 2 is scheduled to be on-line by September 18, 1997. The Internet address is: [www.bellsouth.com/interconnection](http://www.bellsouth.com/interconnection). When the BellSouth Interconnection Home Page comes up, select Local Carriers from the menu on the left. This option will take you to the IGs and other customer guides.

#### **Volume 1**

1. One new section has been added to Volume 1 and is entitled "Jeopardy". It should be placed in your binder between the Completion section and the EDI Overview section.
2. The "Directory Listings" Section should be replaced in it's entirety.
3. The Local Service Requests Requirements Chart, page 4 in The General Section, has been revised. The old GEN-4 should be replaced with the new enclosed version.

#### **Volume 2**

1. Two new sections have been added to Volume 2. The first new section is entitled "ISDN" and should be placed in your binder between the Hunting Section and the IPP Section.
2. The second new section is entitled "Synchronet" and should be placed between the Surrogate Client Number Section and Touchstar Service Section.
3. The "Directory Listings" Section should be replaced in it's entirety.
4. The FID GOER (proposed effective date of 9/22/97) information and the FID MCFI information should be placed in the RingMaster Section according to their page number.
5. The Telecommunications USOC/FID Table in The MemoryCall Section (Page 6) should be replaced with the new enclosed version.

Should you have any questions regarding the contents of this information, your first option should be to contact your appropriate Account Team Representative.

For questions regarding Implementation Guide distribution, I can be reached at 404-927-7599.

A handwritten signature in cursive script, appearing to read "Ann".

Enclosures

cc: Tom Moquin, Director - Interconnection Services Marketing

## **ATTACHMENT 45**

**EFFECTIVE: January 1, 1987**

21.5%

(D)

\$21.59  
Resident

7mm0040 DEBDO DATE. 01/10/07 DEBDO TIME. 02:46 PM





BILLING NUMBER 919 Q95-7687 313  
BILLING PERIOD SEP 25, 1997 00024  
PAGE 38

CHARGES FOR EARNING NUMBER 919 266-0896

MONTHLY SERVICE

174. MONTHLY SERVICE - SEP 25 THROUGH OCT 24	14.89	14.89
TOTAL REGULATED MONTHLY SERVICE	14.89	
TOTAL NONREGULATED MONTHLY SERVICE	.00	
175. FCC CHARGE FOR NETWORK ACCESS	3.50	3.50
TOTAL REGULATED FCC CHARGE	3.50	
TOTAL NONREGULATED FCC CHARGE	.00	
176. DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	.07	0.07
TOTAL REGULATED ACCESS SURCHARGE	.00	
TOTAL NONREGULATED ACCESS SURCHARGE	.07	
TOTAL MONTHLY SERVICE	18.46	

OTHER CHARGES AND CREDITS

SEP 19, 1997 SO-TXM6C045 PON-NC247DG

EARNING NUMBER 266-0896

PON NC247DG

CHARGE FOR SERVICE AT NEW ADDRESS

FROM SEP 20 97 THRU SEP 24 97

177. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$0.07/MO) 0.01

EARNING NUMBER 266-0896

PON NC247DG

LINE 266-0896

CREDIT FOR ADDING FROM SEP 20 97 THRU SEP 24 97

178. MFD2X MULTIPLE FEATURE CREDIT FOR TWO FEATURES (\$0.39/MO) 0.07

CHARGE FOR SERVICE AT NEW ADDRESS

FROM SEP 20 97 THRU SEP 24 97

179. ESC THREE-WAY CALLING (\$2.51/MO) 0.42

180. ESX CALL WAITING (\$2.71/MO) 0.45

181. PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$10.06/MO) 1.68

182. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 0.58

183. YOUR LONG DISTANCE COMPANY FOR Q95-7687 IS

MCI

LINE

184. IF YOUR LONG DISTANCE COMPANY(S)

IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT

THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT

ONE-TIME CHARGE FOR

185. ORDER PROCESSING 21.59

186. CENTRAL OFFICE LINE CONNECTION 11.97

TOTAL RECURRING OC&C FOR SO-TXM6C045 3.07

TOTAL NONRECURRING OC&C FOR SO-TXM6C045 33.56

TOTAL REGULATED OC&C 36.62

TOTAL NONREGULATED OC&C .01

TOTAL OC&C DEBITS 36.70

TOTAL OC&C CREDITS .07

TOTAL OTHER CHARGES AND CREDITS 36.63

TOTAL FOR EARNING NUMBER 919 266-0896 55.09

21.5% discount ↓



BILLING NUMBER 919 Q95-7687 313  
BILLING PERIOD SEP 25, 1997 00024  
PAGE 43

CHARGES FOR EARNING NUMBER 919 266-7865

MONTHLY SERVICE

196.	MONTHLY SERVICE - SEP 25 THROUGH OCT 24	12.77
	TOTAL REGULATED MONTHLY SERVICE	12.77
	TOTAL NONREGULATED MONTHLY SERVICE	.00
197.	FCC CHARGE FOR NETWORK ACCESS	3.50
	TOTAL REGULATED FCC CHARGE	3.50
	TOTAL NONREGULATED FCC CHARGE	.00
198.	DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	0.07
	TOTAL REGULATED ACCESS SURCHARGE	.00
	TOTAL NONREGULATED ACCESS SURCHARGE	.07
	TOTAL MONTHLY SERVICE	16.34

OTHER CHARGES AND CREDITS

SEP 8, 1997 SO-NX6Q1JC5 PON-972696

EARNING NUMBER 266-7865  
PON 972696  
CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97

199.	AH7 TELECOMMUNICATIONS RELAY SERVICE (\$0.07/MO)	0.04
	EARNING NUMBER 266-7865 PON 972696 CHARGE FOR NEW SERVICE FROM SEP 9 97 THRU SEP 24 97	
200.	ESX CALL WAITING (\$2.71/MO)	1.45
201.	PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$10.06/MO)	5.36
202.	9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO)	1.87
203.	YOUR LONG DISTANCE COMPANY FOR Q95-7687 IS MCI LINE -	
204.	IF YOUR LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT ONE-TIME CHARGE FOR	
205.	ORDER PROCESSING	27.50
206.	CENTRAL OFFICE LINE CONNECTION	15.25
	TOTAL RECURRING OC&C FOR SO-NX6Q1JC5	8.72
	TOTAL NONRECURRING OC&C FOR SO-NX6Q1JC5	42.75
	TOTAL REGULATED OC&C	51.43
	TOTAL NONREGULATED OC&C	.04
	TOTAL OC&C DEBITS	51.47
	TOTAL OC&C CREDITS	.00
	TOTAL OTHER CHARGES AND CREDITS	51.47

LOCAL USAGE

Local Usage Summary for 919 266-7865  
Community Caller Plus for Expanded Local Area

Band	Calls	-DAY-		-NIGHT/WKND-		Charges
		Total Mins	Calls	Total Mins	Calls	
4	1	1	0	0	0	.14
						.14
207.	Local Usage Summary					0.14
208.	Resale Discount at 21.50% for Residential					0.03





BILLING NUMBER 919 Q95-7687 313  
BILLING PERIOD SEP 25, 1997 00024  
PAGE 52

CHARGES FOR EARNING NUMBER 919 303-5069

MONTHLY SERVICE

237. MONTHLY SERVICE - SEP 25 THROUGH OCT 24	22.39
TOTAL REGULATED MONTHLY SERVICE	22.39
TOTAL NONREGULATED MONTHLY SERVICE	.00
238. FCC CHARGE FOR NETWORK ACCESS	7.00
TOTAL REGULATED FCC CHARGE	7.00
TOTAL NONREGULATED FCC CHARGE	.00
239. DUAL PARTY RELAY SYSTEM FOR THE HEARING/SPEECH IMPAIRED SURCHARGE	0.14
TOTAL REGULATED ACCESS SURCHARGE	.00
TOTAL NONREGULATED ACCESS SURCHARGE	.14
TOTAL MONTHLY SERVICE	29.53

OTHER CHARGES AND CREDITS

SEP 3, 1997 SO-NX0J5006 PON-972656

EARNING NUMBER 303-5069

PON 972656

LINE 303-5069

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

240. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$.07/MO) 0.00

LINE 363-2583

241. AH7 TELECOMMUNICATIONS RELAY SERVICE (\$.07/MO) 0.00

EARNING NUMBER 303-5069

PON 972656

LINE 303-5069

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

242. ESX CALL WAITING (\$2.71/MO) 1.00

243. PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$9.84/MO) 6.00

244. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 2.00

245. YOUR LONG DISTANCE COMPANY FOR 303-5069 IS MCI

246. IF YOUR LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT ONE-TIME CHARGE FOR

247. ORDER PROCESSING 27

LINE 363-2583

CHARGE FOR NEW SERVICE FROM SEP 4 97 THRU SEP 24 97

248. PSR COMMUNITY CALLER PLUS SERVICE - INDIVIDUAL LINE, RESIDENCE (\$9.84/MO) 6.00

249. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) 2.00

250. YOUR LONG DISTANCE COMPANY FOR 363-2583 IS MCI

251. IF YOUR LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT

TOTAL RECURRING OC&C FOR SO-NX0J5006 20.68  
TOTAL NONRECURRING OC&C FOR SO-NX0J5006 27.50

TOTAL REGULATED OC&C 48.08  
TOTAL NONREGULATED OC&C .10

TOTAL OC&C DEBITS 48.18  
TOTAL OC&C CREDITS .00